

Satin Flooring Horizons Collection is covered by a 30 Year Residential Wear and Lifetime Structural. This warranty is valid only if Satin Flooring Horizons Collection recommended installation, maintenance and care procedures are followed and applies to the original end user, is not transferable, and covers only approved product applications.

1. Wear Warranty

The warranty against wear is restricted to wear on the wear layer surface of the boards. The wear must be completely through the wear layer and readily visible and cover a minimum of 1 square centimeter (3/8 square inches), and cannot be the result of abusive conditions or accidents such as, but not limited: damage cause by severe impact, scratching or cutting, moist conditions or faulty maintenance. Gloss reduction is not considered wear.

2. Lifetime Structural Warranty

This product is free from manufacturing defects and will remain free of these defects for as long as you own your residence. Care procedures are followed and applies to the original end user, is not transferable, and covers only approved product applications.

3. Lifetime Joint Integrity Warranty

The joints will remain secure and the planks will not come apart.

Note: All Satin Flooring Horizons Collection is engineered to minimize the gapping that can occur in nature with seasonal fluctuations. Minor gapping (up to 0.2mm or 0.01 inches), without the unlocking of the pieces, may occur and is not considered a defect.

Exclusions and Limitations

The following are excluded from the present 30 Year warranty:

- 1) Defects or damage caused by installation that does not comply with Satin Flooring Horizons Collection recommended installation procedures. Any failure as a result of poor workmanship is the sole responsibility of the flooring contractor and/or installer.
- 2) Unapproved repair, modification or removal.
- 3) Damage caused by scratches, gouges, scuffs, punctures, tears, indentations, burn, lack of proper furniture floor protective, incidents like fire, flood or abuse. It is NOT recommended to slide heavy furniture or appliances as they may permanently damage your floor.
- 4) Damage due to exposure from excessive heat, wetness or dryness. It is very important to keep humidity within the range (30-55% relative humidity) Satin Flooring Horizons Collection recommends.
- 5) Denting, splits, warping, soiling or abuse caused by the items such as inline skates, roller skates, stiletto heels, golf shoes or pets.
- 6) Accidents or misuse.
- 7) Improper maintenance and insufficient care.
- 8) Extreme weather conditions and natural disasters.

Proof of purchase is required when requesting warranty service. Satin Flooring reserves the right to examine the floor and remove samples, in order to determine the appropriate course to follow. The terms and conditions of this warranty do not affect the statutory rights of the buyer and is governed by Canadian law.